

The Holywell Town Council has resolved :

1. Not to support the following proposals relating to

Own-initiative powers;

Oral complaints.

2. To support the following proposals relating to

Complaints handling across public services;

The Ombudsman's jurisdiction;

Links with the courts.

**Additional comments:**

Evidence presented should be subject to same tests as in the law courts.

The opportunity for appeal against the Ombudsman's decision on specified grounds should be considered.

D.C. Pierce

Town Clerk and Financial Officer